

# PUBLIC AWARENESS

## Livingston Gas System - Affected Public

Identified as gas system customers and other persons residing or have business along the pipeline system.

The National Transportation Safety Board states that pipelines provide the highest level of public safety as compared to other transportation modes. Every day natural gas pipelines safely carry one of the world's most reliable, efficient and environmentally friendly fuels to businesses, homes and neighborhoods like yours. Preventing pipeline emergencies is important to Livingston Gas. We are part of this community and we're committed to delivering natural gas safely to our neighbors.

**As good neighbors do, you can help. Here's how.**

Though Natural gas pipeline incidents are rare, you should know these signs:

### LOOK...

If you **SEE** blowing dirt, bubbling water, dry spots in moist areas or dead plants surrounded by green plants may indicate a natural gas leak.

### LISTEN...

If you **HEAR** a hissing sound near a gas appliance or pipe it may be natural gas leaking.

### SMELL...

Be aware of the distinctive, rotten egg-like **SMELL** of natural gas. You should take action anytime you detect even a small amount of this odor.

**Don't break the law - call before you dig.**

Did you know that excavation work, including digging in the yard and plowing, is the most common cause of natural gas pipeline damage? Before beginning excavation of any kind, state law requires that you call **Tennessee One Call at 811** so all utility lines can be clearly marked by professionals prior to any digging. This is a free call so don't break the law.

**If you suspect a leak take these actions:**

1. **Leave.** If you ever detect a natural gas leak LEAVE IMMEDIATELY. Don't try to find or stop the leak.
2. **Do not touch anything electrical** before you leave or use a telephone or cell phone. Do not smoke, turn appliances on or off or operate any vehicle or equipment that could create a spark.
3. **Call.** Once you are out of the suspected area, immediately call Livingston Gas at **823-1269**. If the smell of natural gas is strong, also **call 911**.

## Livingston Gas Company

For more information on natural gas safety, call Livingston Gas at (931) 823-1269. THANKS NEIGHBOR!